

STUDY SKILLS SUPPORT SERVICES FOR STUDENTS IN NSW

These free services help students improve their academic skills, digital literacy, research ability, writing, and numeracy and study techniques— all at no cost.

1. AUSTRALIAN GOVERNMENT STUDY SUPPORT SERVICES

1.1. Studiosity – Free Online Study Help (via many NSW councils)

Real-time online tutoring for writing, maths, science, referencing and general study skills.

Many NSW councils provide **free access** to Studiosity with a library membership.

- **Check availability via your local council library**
- **Example login:** <https://www.studiosity.com>
- **Support includes:** Writing feedback, live chat with a tutor, study strategies.

1.2. My Skills — Study Support Resources

National VET information service with guidance on learning pathways and study preparation.

- **Website:** <https://www.myskills.gov.au>
- **Support includes:** Study readiness tools, learning strategies, VET course expectations.

2. NSW PUBLIC LIBRARY NETWORK — STUDY HELP & DIGITAL SKILLS

All NSW students can join a public library for free.

Libraries offer a wide range of study-skill supports:

2.1. Library Study Centres

Many NSW libraries provide:

- Quiet and group study spaces
- Free Wi-Fi and computer access
- Printing and research support
- Homework/study clubs
- Exam preparation resources

Locate a library: <https://pls.sl.nsw.gov.au/about/public-libraries-new-south-wales>

2.2. Free Digital and Computer Skills Training

Libraries and Service NSW provide free digital literacy programs, including:

- Internet and email basics
- Using Microsoft Office
- Study research skills
- Online safety
- Device help

Search your local library events page.

3. STATE LIBRARY OF NSW — STUDY AND RESEARCH SUPPORT

State Library of New South Wales

Offers extensive free online and in-person support.

- **Phone:** (02) 9273 1414
- **Website:** <https://www.sl.nsw.gov.au>
- **Support includes:**
 - Research assistance
 - Referencing guidance
 - Academic writing resources
 - Digital collections and databases
 - Workshops and study skills events

4. FREE ONLINE ACADEMIC SKILLS PLATFORMS

4.1. Skills for Study (OpenLearn — Open University UK) High-quality free courses on essential study skills.

- **Website:** <https://www.open.edu/openlearn>
- **Covers:** Writing, note-taking, time management, critical thinking, maths, essay structure.

4.2. Khan Academy

Internationally recognised free education platform.

- **Website:** <https://www.khanacademy.org>
- **Great for:** Maths, basic science, foundational literacy and numeracy, study skills.

4.3. FutureLearn (short courses)

Free academic and study-skill micro-courses (audit mode).

- **Website:** <https://www.futurelearn.com>
- **Examples:** Academic integrity, writing skills, digital skills, research methods.

5. NSW ADULT LITERACY & NUMERACY SUPPORT

Reading Writing Hotline

National free literacy support service.

- **Phone:** 1300 6 555 06
- **Website:** <https://www.readingwritinghotline.edu.au>
- **Support includes:**
 - Study support for adults
 - Assistance with reading, writing, forms, study documents
 - Referral to local free programs



AMES Australia (NSW)

Free support for English language learning (eligible students).

- **Phone:** 13 AMES (13 26 37)
- **Website:** <https://www.ames.net.au>
- **Support includes:** LLND support, speaking and writing improvement, study English skills.

6. WORK AND STUDY SUPPORT FOR 15–25 YEAR OLDS

Headspace Work & Study Program

Free, confidential support for students aged 15–25.

- **Phone:** 1800 810 794
- **Website:** <https://www.headspace.org.au/work-and-study>
- **Support includes:**
 - Study planning
 - Time management
 - Study stress management
 - Careers and employability skill development

7. ACCESSIBILITY, LLND AND DISABILITY STUDY SUPPORT

IDEAS Disability Information Service (NSW)

Supports students with learning needs or disabilities.

- **Phone:** 1800 029 904
- **Website:** <https://www.ideas.org.au>
- **Support includes:**
 - Accessible study resources
 - Referrals to free support programs
 - Independent information and advisory services

8. FINANCIAL, TECHNOLOGY & PRACTICAL STUDY SUPPORT

National Debt Helpline — Financial Counselling

Many study issues relate to financial stress; this service supports budgeting and stability.

- **Phone:** 1800 007 007
- **Website:** <https://www.ndh.org.au>

Good Things Foundation – Digital Skills for Study Free

digital-upskilling programs across NSW.

- **Website:** <https://www.goodthingsfoundation.org.au>
- **Support includes:** Computer basics, internet safety, online learning skills.